

If you are experiencing an error when logging which reports

“Cookies are blocked or not supported by your browser”

You need to clear your browser history and cookies.

In Chrome you can do this by ...

Click 3 dots to the top right of Chrome window.

Go to More Tools – Clear Browsing data.

Tick all of the boxes.

Click Clear data.

Close Chrome and restart.

In Edge Browser you can do this by ...

Click the 3 dots at the top right of the Edge window.

Click Settings.

Click the padlock to go to Privacy & Security.

Under Browsing Data click ‘Choose what to clear’.

Tick the first 4 boxes.

Click Clear.

Close Edge and re-start.

You should now be able to login as normal.